

Terms & Conditions - Lurnxo Innovation

Last Updated: 08/12/2025

Welcome to Lurnxo Innovation, a branch of Lurnxo, providing creative and digital services including video editing, reel editing, content strategy, home design, interior design, website development, and marketing advisory.

By accessing or using our services, you agree to the following Terms & Conditions.

1. Definitions

- "Company", "We", "Us" refers to Lurnxo Innovation.
- "Client", "You" refers to any individual or business using our services.
- "Services" includes all offerings by Lurnxo Innovation.

2. Acceptance of Terms

Using our website, purchasing a service, or interacting with our team means you accept these Terms & Conditions.

3. Service Scope

We provide:

- Video editing & reel editing
- Website development & UI/UX
- Interior & home design
- Content strategy & marketing advice
- Graphic design & branding (if chosen)

4. Client Responsibilities

You agree to:

- Provide accurate project details, brand assets, and required materials.
- Respond to communication on time.
- Own the rights to all submitted content.

5. Payment Terms

- Work begins only after initial payment.
- Payments are non-refundable once work has started.
- Prices depend on project complexity.

6. Revisions Policy

- Projects include limited revisions as agreed.
- Extra revisions may incur charges.

7. Project Delivery

- Timelines depend on project complexity and client responsiveness.
- Final files delivered in agreed formats.

8. Ownership & Copyright

- You own the content you provide.
- You receive rights to final outputs after full payment.
- Lurnxo Innovation may showcase work in portfolio unless confidentiality is requested.

9. Confidentiality

All client information is kept confidential and never shared without permission.

10. Third-Party Tools & Licenses

Costs of paid plugins, fonts, or stock footage may be billed separately.

11. Limitation of Liability

We are not liable for:

- Profit loss
- Platform issues (Instagram, YouTube, hosting)
- Delays caused by missing client information

12. Cancellation Policy

- Payments made are non-refundable once work has begun.

13. Performance Disclaimer

We do not guarantee traffic, reach, sales, or viral performance.

14. Communication Channels

Official communication:

Email: lurnxoinnovation@gmail.com

Phone: +91 9792035110

15. Changes to Terms

We may update Terms anytime.

16. Governing Law

Indian law applies. Disputes fall under Indian court jurisdiction.

17. Contact Information

Email: lurnxoinnovation@gmail.com

Phone: +91 9792035110